

# State of Wyoming

# **Broadband Program Update**

February 2024



Agenda

Learn about:

- ConnectWY ISP data acquisition
- How to request LightBox SmartFabric
- How to submit data through LightBox ISP Data Portal
- BEAD Program Status and Challenge Process Timeline



# **ConnectWY Data Acquisition**

- ConnectWY will be acquiring ISP Broadband data during the month of March 2024
  - *i.e., similar data to FCC BDC submissions (refer to doc in meeting request)*
- Submitted data will be processed by LightBox and provided to State
- Data will be used to compare/contrast (as required) to FCC Fabric
  - NOTE: It is assumed that ISP records that were challenged previously on the State Broadband map will be part of the new ISP data submissions
- LightBox will provide all tools to be successful during this process:
  - Input data (SmartFabric) to help with submission to State
  - Data portal for reviewing and confirming data is accepted
  - Documentation/Data templates that outline requirements



# **ConnectWY Data Acquisition (cont'd)**

• Table outlines (schemas) have been updated to align with the FCC BDC data requirements – example of changes to technology codes:

technologyIndicates the technology used to offer service to this address. The value must be one of the following codes:Integer50M•10 = Copper Wire • • ••10 = Copper Wire • • • • • ••10 = Copper Wire • • • • • • • • • • •Integer50M•10 = Copper Wire • • • • • • • • • • ••Integer50M•10 = Copper Wire • • • • • • • • ••Integer50M•10 = Copper Wire • • • • • • • ••Integer50M•10 = Copper Wire • • • • • • ••Integer50M•10 = Copper Wire • • • • • ••Integer50M•10 = Copper Wire • • • • • • • • • • • • • • • • •Integer50M•10 = Copper Wire • • • • • • • • • • • • • • • • • • •Integer50M•10 = Copper Wire • • • • • • • • • • • •Integer50M•10 = Copper Wire • • • • • • • • • • •10 = Copper Wire • • • • •10 = Copper Wire • • • • •10 = Copper Wire • • •10 = Copper Wire • • •10 = Copper Wire • • • 	FIELD	DESCRIPTION	DATA TYPE	EXAMPLE VALUE	MANDATORY (M)/ OPTIONAL (O)
	technology	address. The value must be one of the following codes: 10 = Copper Wire 40 = Coaxial Cable/HFC 50 = Optical Carrier/Fiber to the Premises 60 = Geostationary Satellite 61 = Non-Geostatio nary Satellite 70 = Unlicensed Terrestrial Fixed Wireless 71 = Licensed Terrestrial Fixed Wireless 72 = Licensed-by-Rule Terrestrial Fixed Wireless	Integer	50	Μ



# LightBox SmartFabric<sup>TM</sup> Data

- The LightBox SmartFabric<sup>™</sup> data is being made available to all ISPs to facilitate data preparation and submission as part of the Wyoming Broadband Mapping program.
- SmartFabric<sup>™</sup> data layers (parcels, addresses and building footprints) can help ISPs enrich broadband serviceable locations (BSL) or create defined coverage / service areas.

	SmartFabric™			
Data Submission Option	Address/Location Points	Parcel Boundaries	Building Footprints	
SmartFabric <sup>™</sup> Fixed Broadband – Locations for Service Availability	$\checkmark$			
SmartFabric <sup>™</sup> Fixed Broadband – Coverage / Service Area Availability		$\checkmark$		
SmartFabric™ Mobile Broadband – Coverage / Service Area Availability		$\checkmark$		



# **Requesting SmartFabric<sup>TM</sup> Data**

- ISPs can request **SmartFabric<sup>™</sup>** data from LightBox by completing an <u>online form</u><sup>1</sup>.
- The following workflow diagram (refer below) outlines the steps for requesting data:



<sup>1</sup> <u>https://www.lightboxre.com/product/broadband/</u> > Request SmartFabric<sup>™</sup>



# **Online SmartFabric<sup>TM</sup> Data Request Form**

#### SmartFabric<sup>SM</sup>

Internet Service Providers (ISPs) and ISP consultants working with the States of Montana and Wyoming, please complete the form to access LightBox SmartFabric Broadband bundle for use with your state data submission process.

• Interested in SmartFabric for use with state broadband program with limited permissible use (\*)

Interested in SmartFabric for use with state broadband program with expanded permissible use (\*\*)

First Name *		Last Name *
John		Smith
Job Title *		Organization *
Manager, State Government Affairs		ISP Company Name
Business Email *		Phone *
jsmith@ISPCompanyName.com		1-222-333-4567
Country *		State *
United States	~	×
Industry *		Are you a LightBox customer? *
Telecommunications	~	No ~
What U.S. state and counties are you interested in? *		

Wyoming: Big Horn, Laramie

By submitting, you confirm that you have read and agree to the <u>Website Terms of Use</u> and that you agree to the processing of your personal data by LightBox as described in the <u>Privacy Statement</u>.

Submit

(\*) Permissible use for SmartFabric with limited permissible use may be used expressly for your state broadband program and in accordance with the end user license. <u>Click here to review an example EULA.</u>

(\*\*) Permissible use for SmartFabric with expanded permissible use may be used in accordance with the LightBox master services agreement.

The "**limited permissible use (\*)**" option should be selected if you would like to request data for the sole purpose of obtaining the LightBox SmartFabric<sup>™</sup> data for the state broadband data submission.

The "**expanded permissible use (\*\*)**" option should be selected if you would like to use the LightBox SmartFabric<sup>™</sup> data for the state broadband submission AND use for additional use cases within your business.



# **Data Submission Portal**

- LightBox has developed a **Data Submission Portal** for ISP companies to upload their broadband availability data for the Wyoming Broadband Mapping program.
- The contacts at each ISP will receive **credentials**, via secure email <u>after this meeting</u>, for accessing their company's Data Submission Portal account.
- ISPs contacts being provided credentials may include both those in leadership and those that work with the data on a day-to-day basis
- If you do not receive credentials today or require them for a team member, please reach out to LightBox and submit a support request:
  - <u>https://transfer.lightboxre.com/support</u>



# **Data Submission Portal**

- The Data Submission Portal has the following features:
  - Secure file transfer (i.e., uploading broadband availability data)
  - Real-time Quality Assurance (QA) feedback
  - Automated file submission notifications (i.e., file acceptance or failure emails)
  - File submission history for each ISP
  - Download processed and geocoded files (Fixed Broadband List of Locations [CSV] submissions only)
  - Support resources (i.e., data schemas, FAQ, walkthrough video, data templates & online support request form)



#### Login Page – Data Submission Portal

LIGHT DATA SUBMISSI	B 🕸 X on portal				Home Help ~
		Authenticate         Enter Your Authentication Token:         Authentication Token         Authenticate         Structure         If you do not have or remember your authentication token, please submit a support request form to request one.			
	Solutions		RESOURCES	FOLLOW US	LEGAL
	Data		FAQs	Twitter	Privacy Policy
	News and Press		Request Support	LinkedIn	Terms of Use
	About				
© 2023 LightE	ox Holdings, L.P.™ All Rights Reserved.				

- Login page where ISPs can enter their authentication token.
- Data Submission Portal URL: <u>https://transfer.lightboxr</u> <u>e.com/</u>
- ISPs will receive their authentication token by secure email on Thurs Feb 29<sup>th</sup>, 2024.



#### Homepage – Data Submission Portal

		▲ Submission Window: 4/3/2023 - 1/20/2030 (2377 Days Left to Submit)			
LIGHTI DATA SUBMISSIO	B 🏶 X N PORTAL			Home	Help × Sign Out
	ubmissions for Ihaza	Broadband Accessibility Map.			C Show
Select File Ty Select a fil					~
	Solutions		RESOURCES	FOLLOW US	LEGAL
	Data		FAQs	Twitter	Privacy Policy
	News and Press		Request Support	LinkedIn	Terms of Use
	About				
© 2023 LightBo	x Holdings, L.P.™ All Rights Reserved.				

- Homepage that ISPs will see upon logging in.
- Yellow <u>banner</u> at the top of the page displays the time remaining in the data acquisition period (i.e., 30 days).
- ISPs can view their company's previous data submission, upload new data submissions, and access "Help" documentation.



### **Selecting File Type for Uploading Data**

File Submissions for Ihaza_ All submissions that complete Step 2 will be considered for the Broadband	d Accessibility Map.
Select File Type: Fixed Broadband – List of Locations for Service Availability (CSV)	~ ~
Select File Type:	
Fixed Broadband – List of Location	s for Service Availability (CSV)
Select a file type	
Mobile Coverage Area/Service Avai SmartFabric <sup>™</sup> Fixed Broadband – Lo SmartFabric <sup>™</sup> Fixed Broadband – Lo SmartFabric <sup>™</sup> Fixed Broadband – C	Stor Service Availability (CSV) Service Availability Area (ZIP - Shapefile or GDB) lability Area (ZIP - Shapefile or GDB) ocation Points for Service Availability (CSV) ocation Points for Service Availability (ZIP - GDB Only) overage Area / Service Availability Area (ZIP - Shapefile or GDB) Coverage Area / Service Availability Area (ZIP - Shapefile or GDB)

- ISPs select the "**Select File Type:**" drop-down menu to choose the file type they want to submit to LightBox for the State broadband program.
- ISPs have 7 file submission types to choose from.



#### **Uploading Data for State Broadband Program**

Select File Type: Fixed Broadband – List of Locations for Service Availability (CSV)		~]
Input Data Schema/Fields		L Template Show
	Drag and drop CSV file here, or click to select file	
Select File Type: Fixed Broadband – List of Locations for Service Availability (CSV)		· ·
Input Data Schema/Fields		La Template Show
	File_7_Broadband_Data.csv	
		Remove file Analyze

- Once the file type is selected, the "Input Data Schema/Fields" and file upload sections will appear on the screen.
- ISPs can upload their file by dragging and dropping it in the upload section (**gray box**).
- ISP will select the "Analyze" button to kickoff the Quality Assurance (QA) process ("Step 1"), which does a high-level file overview.



#### Displaying File Schema & Downloading Data Templates

	ect File Type: Fixed Broadband – List of Locations	for Service Availability (CSV)			~
Ir	nput Data Scherr	na/Fields		<u>*</u>	Template Show
		Drag and drop CSV file here, or click to select file			
		+			
	ect File Type: Fixed Broadband – List of Locations	for Service Availability (CSV)			~
Ir	nput Data Schem	na/Fields			, Template Hide
	Field	Description	Data Type	Example	Mandatory(M)/ Optional(O)
	address	The house number, street prefix direction, street name, street suffix, street suffix direction all formatted as a single line.	String	123 N Main St W	м
	unit	The unit type and unit number (if applicable).	String	Apt 3A	м
	city	The preferred locality of the address as assigned by the postal system and associated with the postal code.	String	Billings	м
	state	2 letter state abbreviation.	String	тх	м
	zipcode	The country specific code for postal sorting, ZIP5 or ZIP 9.	String	12309	м
	provider	Name of Internet Service Provider (ISP).	String	<isp name=""></isp>	м

- ISPs can view the data schema for their desired file type by selecting the "Show" button that is beside the "Input Data Schema/Fields" section.
- ISPs can download data templates for each file type by selecting the blue "Template" button.



#### Step I: Quality Assurance (QA) Process (No Errors)



- If no data errors (QA) are identified, a message will be displayed to the ISP that their file has passed "Step 1", and their file has been added to the queue for additional QA processing (i.e., Step 2).
- Select the "Select Another File" button to submit another file or view your submission history.



#### Step I: Quality Assurance (QA) Process (with Errors)



- If data errors (QA) are present in the file during "Step 1", the specific QA error will be displayed in **red text** and the ISP will need to revise and resubmit their file (refer to image on left).
- Select the "Select Another File" button to submit another file or view your submission history.



#### Step 2 (Email) : Quality Assurance (QA) Process (Successful)



fixed\_csv\_cypress\_yEHPd.csv

Thank you for your submission!

Your submission has been processed and accepted.

If you're unsatisfied with the results, please revise and resubmit your file.

# QA Results Geocoder Pass Rate: • Total Records = 100 • Passed = 100 / 100 (100%) • Failed = 0 / 100 (0%) Total Records that Will be Considered for Map: • 100 / 100 (100%) Data QA: 1. unit column is 97.0% null If necessary, please resubmit the file using the data submission portal: Submission Portal To download your results, please use the data submission portal: Download Please submit a Support Request Form if you need assistance. Please check your spam for any future emails.

- Each unique ISP file will also go through the "Step 2" QA process.
- Once the "Step 2" QA processing has finished, ISPs will receive an email from LightBox that states whether their file has been accepted or not.
- Example of the "Step 2" email for successfully processed and accepted ISP files (refer to image).
- The "Step 2" email will display the following information about the ISP's file: geocoding pass rate (if applicable), records that will be considered for the State map, and data QA findings.



#### Step 2 (Email): Quality Assurance (QA) Check (Unsuccessful)



test\_tx\_foobar\_technology.csv

Your submission has failed our Quality Assurance measures and it will not be accepted.

Please revise and resubmit your file.

#### **QA Results**

Data QA:

- 1. max\_advertised\_download\_speed column is 100.0% null
- 2. technology column contains unexpected values
- 3. technology column contains wrong datatype(s)

If necessary, please resubmit the file using the data submission portal: Submission Portal

Please submit a Support Request Form if you need assistance.

Please check your spam for any future emails.

- Example of the "Step 2" email for ISP files that failed the QA process (refer to image).
- The "Step 2" email will display QA errors that caused the file to fail the "Step 2" QA process.



#### File Submissions Table



- ISPs can review the status of their file submissions and file submission history by selecting the "Show" button that is located beside the "File Submissions for <username>" section.
- ISPs can select the "Analysis" button to view the QA findings for their file submission.
- For Fixed Broadband List of Locations (CSV) file submissions, ISPs can download the processed and geocoded file by selecting the "Request" button.



#### File Submissions Table (Continued...)

File Submissions for Ihaza All submissions that complete Step 2 will be considered for the Broadband Accessibility Map. Submission(s)									
File Name	File Type	Date Uploaded	Status		File Available	Map Consideration Status			
F e_3.BroadbandData.csv	csv	6/21/2023 19:54:54 UTC	Complete Geocode Pass Rate: 0 / 9 (0.00%) Total Records that Will be Considered for Map: 0 / 9 (0.00%)	Analysis	Request	0			
FB_Locations_DataTemplate_Copy1.csv	csv	6/7/2023 16:09:11 UTC	Complete Geocode Pass Rate: 100 / 101 (99.01%) Total Records that Will be Considered for Map: 100 / 101 (99.01%)	Analysis	Request	<b>v</b>			
SF_MB_CoverageArea_DataTemplate.zip	sf_mobile	6/5/2023 20:55:19 UTC	Complete	Analysis		<b>©</b>			

- ISPs can delete a file submission by selecting the red delete button that is in the "File Name" column. This action will remove the file from the "Submission(s)" table and it will not be used to inform the State map.
- The teal checkmark in the "Map Consideration Status" column indicates to the ISP that their file will be considered for the State map to determine serviceability.
- A red X mark in the ""Map Consideration Status" column indicates to the ISP that their file will not be considered for the State map to determine serviceability due QA problems.



#### **Support Resources for ISPs**



- ISPs can access support resources for the Data Submission Portal by selecting the "Help" button located in the top right corner of the portal.
- ISPs can submit a support request to the LightBox broadband team by selecting the "Request Support" option.
- The "FAQs" option will direct ISPs to a new tab where they can view the Frequently Asked Questions list.
- The "Walkthrough Video" option will open a video on the homepage that provides an example workflow using the Data Submission Portal.



## **Contacting LightBox**

- For any questions about the data submission process and/or SmartFabric<sup>™</sup> data, please contact the LightBox Broadband mapping team using the following options:
  - Online support request form: <u>https://transfer.lightboxre.com/support</u>
  - Email: <u>WyomingISPCoordinator@lightboxre.com</u>



#### **BEAD Program Status**





#### **BEAD Planning, Grant, and Award Timeline**





#### **WBO BEAD Challenge Process Timeline**





#### **Questions?**

